

start: **09:00** end: **09:20**

Len: 00:20.0:0 id: 109

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Introduction & State of the Docs

Eric Holscher

Introduction & State of the Docs

Eric Holscher

start: **09:30** end: **10:00**

Len: 00:30.0:0 id: 109

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Technical writing as public service: working on open source in government

Britta Gustafson

Technical writing as public service: working on open source in government

Britta Gustafson

start: **10:10** end: **10:40**

Len: 00:30.0:0 id: 109

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Two Great Teams that Work Better Together: Bridging the Gap Between Documentation and Customer Support

Neal Kaplan

Two Great Teams that Work Better Together: Bridging the Gap Between Docu

Neal Kaplan

start: **11:00** end: **11:30**

Len: 00:30.0:0 id: 109

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So You Need to Document an API?

Allison Moore

So You Need to Document an API?

Allison Moore

start: **11:40**

end: **12:10**

Len: 00:30.0:0

id: 110

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Crossing the Streams: Enabling Collaboration Between Products and Upstreams

Shaun McCance

Crossing the Streams: Enabling Collaboration Between Products and Upstream

Shaun McCance

start: 13:10

end: 13:40

Len: 00:30:00

id: 110

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test

test

test

test

start: **13:10** end: **13:40**

Len: 00:30.0:0 id: 110

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Monday Lightning Talks (Write The Docs NA 2016)

Monday Lightning Talks (Write The Docs NA 2016)

start: **13:50** end: **14:20**

Len: 00:30.0:0 id: 110

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Copy That: Helping your Users Succeed with Effective Product Copy

Sarah Day

Copy That: Helping your Users Succeed with Effective Product Copy

Sarah Day

start: **14:30** end: **15:00**

Len: 00:30.0:0 id: 110

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Write the Readable README

Daniel D. Beck

Write the Readable README

Daniel D. Beck

start: **15:20**

end: **15:35**

Len: 00:15.0:0 id: 110

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Continuous Annoyment: Bringing More Zen to a Hectic Writing Environment

Tana Franko

Continuous Annoyment: Bringing More Zen to a Hectic Writing Environment

Tana Franko

start: **15:35** end: **15:50**

Len: 00:15.0:0 id: 110

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Embed The Docs!

Kristof Van Tomme

Embed The Docs

Kristof Van Tomme

start: **16:00** end: **16:30**

Len: 00:30.0:0 id: 110

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Writing So Your Words Are Read

Tracy Osborn

Writing So Your Words Are Read

Tracy Osborn

start: **16:40** end: **17:40**

Len: 00:60.0:0 id: 110

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Transforming your Documentation Process

Jon Bulava, Ted Hudek, Zach Corleissen, Leon Barnard, Riona MacNamara

Transforming your Documentation Process

Jon Bulava, Ted Hudek, Zach Corleissen, Leon Barnard, Riona MacNamara

Veyepar: TalkSigns.rfxml

start: **09:00**

end: **09:30**

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What Writing Fiction Teaches You About Writing Documentation

Thursday Bram

What Writing Fiction Teaches You About Writing Documentation

Thursday Bram

start: **09:40** end: **10:10**

Len: 00:30.0:0 id: 110

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7 Values of Effective Tech Writing Teams

Joao Fernandes

7 Values of Effective Tech Writing Teams

Joao Fernandes

start: **10:20** end: **10:50**

Len: 00:30.0:0 id: 110

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Move Fast and Document Things: Writing internal docs at fast-moving organizations

Ruthie BenDor

Move Fast and Document Things: Writing internal docs at fast-moving organizations

Ruthie BenDor

start: **11:10** end: **11:25**

Len: 00:15.0:0 id: 110

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We're Not in Kansas Anymore: How to Find Courage while Following the Technical Doc Road

Christy Lutz

We're Not in Kansas Anymore: How to Find Courage while Following the Tech

Christy Lutz

start: 11:25 end: 11:40

Len: 00:15:00 id: 110

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CSAT - What's That?

Betsy Roseberg

CSAT - What's That?

Betsy Roseberg

start: **11:50** end: **12:20**

Len: 00:30.0:0 id: 110

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Just-In-Time Documentation: Employing Agile Methodology To Create Living Documentation

brianne hillmer

Just-In-Time Documentation: Employing Agile Methodology To Create Living C

brianne hillmer

start: **13:05** end: **13:10**

Len: 00:5.0:00 id: 110

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Google: Research Quality

Dave Holmes

Google: Research Quality

Dave Holmes

start: 13:07

end: 13:14

Len: 00:07:00

id: 110

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Research: Quality

Dave Holmes

Research: Quality

Dave Holmes

start: **13:10** end: **13:40**

Len: 00:30.0:0 id: 110

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Tuesday Lightning Talks (Write The Docs NA 2016)

Tuesday Lightning Talks (Write The Docs NA 2016)

start: **13:50** end: **14:20**

Len: 00:30.0:0 id: 110

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Code the Docs: Interactive Document Environments

Tim McJones, Paris Buttfield-Addison

Code the Docs: Interactive Document Environments

Tim McJones, Paris Buttfield-Addison

Veyepar: TalkSigns.rfxml

start: **14:30** end: **15:00**

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How to Publish Wild-Caught Articles

Sharon Campbell

How to Publish Wild-Caught Articles

Sharon Campbell

Veyepar: TalkSigns.rfxml

start: **15:20** end: **15:35**

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Accessible Math on the Web: A Server/Client Solution

Tim Arnold

Accessible Math on the Web: A Server/Client Solution

Tim Arnold

start: **15:35** end: **15:50**

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Oops, I Became an Engineer

Tara Scherner de la Fuente

Oops, I Became an Engineer

Tara Scherner de la Fuente

start: **16:00** end: **16:30**

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Documentation with Human Connection

Hannah Gilberg

Documentation with Human Connection

Hannah Gilberg

Veyepar: TalkSigns.rfxml

start: **16:40** end: **17:10**

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Atlassian: My Information Experience Adventure

Daniel Stevens

Atlassian: My Information Experience Adventure

Daniel Stevens

Veyepar: TalkSigns.rfxml